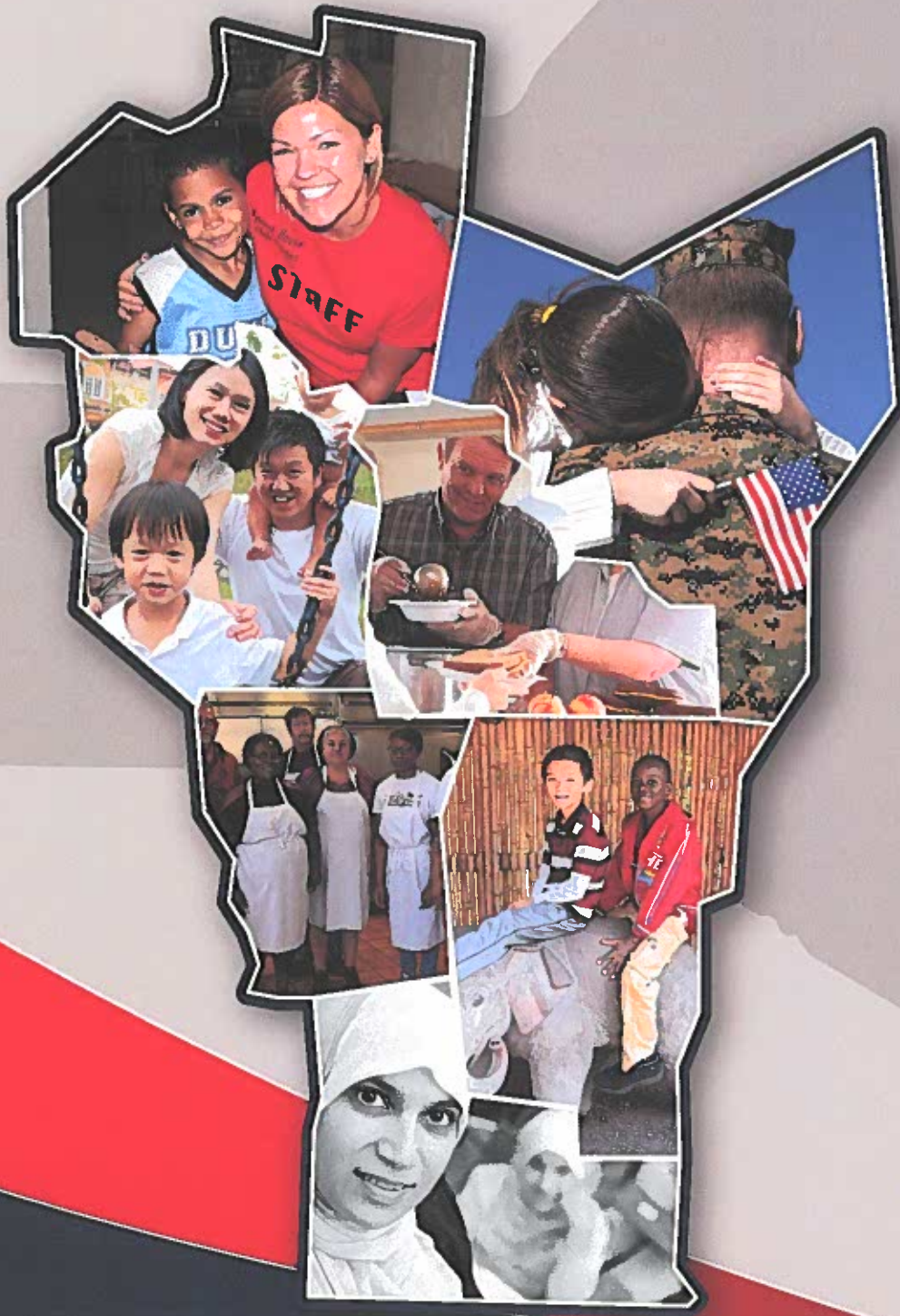




Catholic Charities
DIOCESE OF SYRACUSE



CREATING HOPE, TRANSFORMING LIVES
2017 ANNUAL REPORT



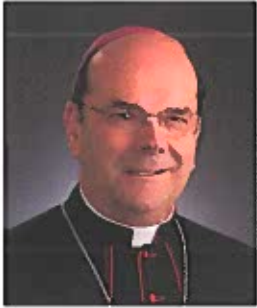
Longing for food, many are hungry.
Longing for water, many still thirst.
Make us your bread, broken for others,
Shared until all are fed.

Longing for shelter, many are homeless.
Longing for warmth, many are cold.
Make us your building, sheltering others,
Walls made of living stone.

Many the gifts, many the people,
Many the hearts that yearn to belong.
Let us be servants to one another,
Making your kingdom come.

*From CHRIST, BE OUR LIGHT
by Bernadette Farrell*

BISHOP'S MESSAGE



Dear Brothers and Sisters in Christ:

I am pleased to once again provide you with the Annual Report for Catholic Charities of the Diocese of Syracuse. Pope Francis said, "What we are called to respect in each person is first of all his life" (7/10/13). Throughout these pages, you will read examples of the many ways that Catholic Charities respects the dignity of every living person.

In a time when the dignity of migrants and refugees across the world is challenged, I am especially proud of the efforts put forth by Catholic Charities to welcome and resettle such families who find themselves in Central New York. "Christian compassion," Pope Francis stated, "is expressed first of all in the commitment to obtain knowledge of the events that force people to leave their homeland, and, where necessary, to give voice to those who cannot manage to make their cry of distress and oppression heard" (5/24/13). Refugees in our communities know that they can turn to Catholic Charities for assistance in their time of transition.

"In a time when the dignity of migrants and refugees across the world is challenged, I am especially proud of the efforts put forth by Catholic Charities to welcome and resettle such families who find themselves in Central New York."

Equally important are the multitude of other ways that Catholic Charities respects the dignity of all human life: offering food, shelter, and clothing, providing support to our veterans, assisting those struggling with substance abuse, and more. The work of Catholic Charities staff and volunteers, as well as the generosity of those who support this critical work with donations, are examples of our Baptismal calling to act as witnesses to our Christian faith.

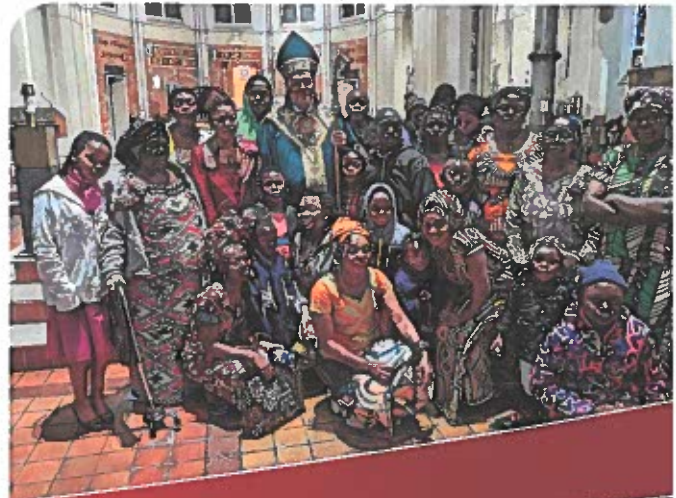
I invite you to read this report and join me in praying that the incredible work of Catholic Charities will continue.

Cordially yours in Christ,

+ Robert J. Cunningham

Most Reverend Robert J. Cunningham
Bishop of Syracuse

Diocese of Syracuse/Chuck Wainwright



CHIEF EXECUTIVE OFFICER'S MESSAGE



One of the reasons I love working for Catholic Charities relates to our worldview of the people we serve. In other words, how we “see” the people we serve. Over a hundred thousand people came to Catholic Charities locations throughout the diocese in 2017. Many times, they crossed our threshold because they were in crisis and we were there to assist them in addressing their most basic needs: food, clothing, and shelter. Sometimes they came to us because they needed assistance with taking care of their children, or they were struggling with mental health issues, or challenged by a developmental disability. We saw refugees, some new to this country and others who are still assimilating to the United States, come to us in their attempt to start a new life. We saw the frail elderly who needed a ride to a medical appointment or a hot meal or even just companionship. In each and every case, we were with them. We joined them in their journey which, in many ways, became part of our journey.

“The way we see people is the way we treat them, and the way we treat them is what they become.”

—Johann Wolfgang von Goethe

The people we serve at Catholic Charities are no better or no worse than any one of us. They find themselves struggling with very difficult situations and conditions that dramatically interfere with their ability to live fully and freely in this world. They invite Catholic Charities into their life. They share their deepest, darkest secrets and worries with us. They search our faces for judgement, condemnation, and rejection... which are all too familiar to them. Instead, they find acceptance and, for the first time, the belief that they are worthy of dignity, respect, and compassion.

We share the same humanity as the people we serve. We recognize ourselves in their lives and we are privileged to serve them. The bond between us is a sacred covenant.

The way we see people at Catholic Charities is simple: everyone we serve, everyone we encounter, has infinite value. We don't bestow “value” on the people we serve. It is a God-given gift because He loves each and every one of us. In turn, we work every day to spread that love, to see the face of God in the people we serve, and reflect His love and compassion.

The charts and financial reports that follow convey something about all of the work we did in 2017. But seeing the divine presence in all that we do and all those we encounter is what makes Catholic Charities special in the eyes of the people we serve.

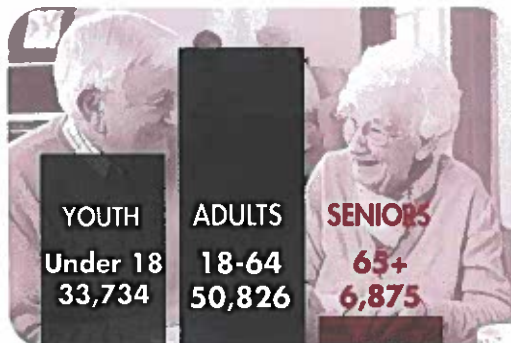
Finally, I want to offer my thanks and gratitude to our outstanding Area Directors: Lori Accardi, Broome County, Denise Cavanaugh, Madison/Oneida, Robin Cotter, Chenango County, Marie Walsh, Cortland County, and Mary-Margaret Pekow, Oswego County. They are a truly talented and committed team singularly focused on responding to and addressing community needs across the diocese. Well done!

Warm regards,

Michael F. Melara
Chief Executive Officer

SERVICES PROVIDED

CATHOLIC CHARITIES OF THE DIOCESE OF SYRACUSE PROVIDED SERVICES TO
96,554 INDIVIDUALS



YOUTH	ADULTS	SENIORS
Under 18	18-64	65+
33,734	50,826	6,875



1,040 Veterans



OUR YOUTH

Education & Enrichment Programs
4,069 SERVED

PREPARED FOOD PROGRAMS

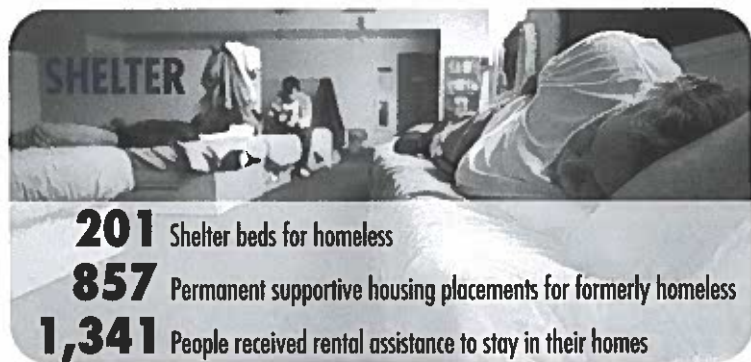


Summer Lunch: **10,317 Meals**
Child & Adult Care Food Program:
3,587 Meals

FOOD PANTRIES:



141,847 Clients served
982,178 Pounds of food provided



SHELTER

201 Shelter beds for homeless
857 Permanent supportive housing placements for formerly homeless
1,341 People received rental assistance to stay in their homes



VOLUNTEERS

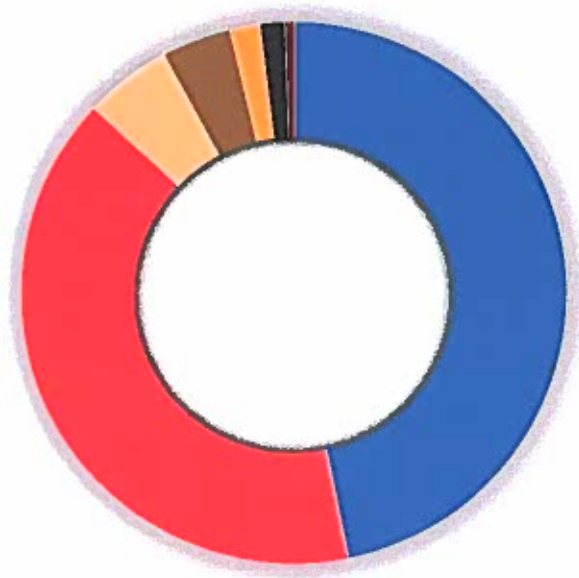
1,280 Total Number of Volunteers
16,695 Total Number of Volunteer Hours

ALL CLIENTS



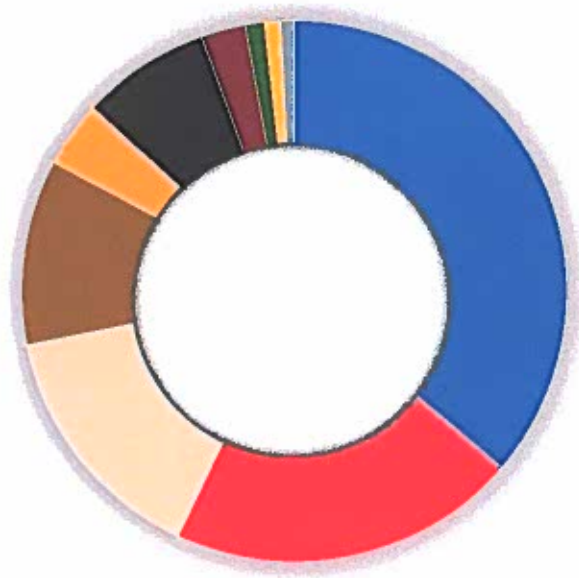
45,226 Received Public Assistance
60,591 Are Below Poverty Level

ANNUAL FINANCIAL REPORT FISCAL YEAR: JANUARY-DECEMBER 2017



REVENUE

Government Funding	\$28,953,152	46.75%
Program Service Fees	\$24,880,741	40.17%
Investment & Management	\$3,192,921	5.16%
Bequests & Contributions	\$2,529,067	4.08%
United Way	\$1,140,177	1.84%
Diocesan Support	\$896,129	1.45%
Special Events	\$339,413	0.55%
Total	\$61,931,600	100.00%



EXPENDITURES

Residential Services	\$21,651,825	36.31%
Mental Health Services	\$12,363,672	20.73%
Children & Family Services	\$8,828,305	14.81%
Administrative Services	\$6,585,450	11.04%
Refugee Services	\$2,379,199	3.99%
Emergency Services	\$4,527,357	7.59%
Other Indirect Services	\$1,574,655	2.64%
Employment & Training Services	\$671,027	1.13%
Elderly Services	\$577,868	0.97%
Fundraising	\$467,883	0.78%
Total	\$59,627,241	100.00%



CORPORATE BOARD OF TRUSTEES 2017-2018



Chair: Grayson Stevens
Vice Chair: Stephen Frawley
Treasurer: Michael Campbell
Secretary: Sharon Wilson

BROOME

Rosemary Mirabito
Susan Roessner
Carl J. Speicher

CHENANGO

Mike Paino
Grayson Stevens
Sharon Wilson

CORTLAND

Carol Clarke
Mary Ann Discenza
Annamaria Maniaci

ONEIDA/MADISON

Marytheresa Balutis
William Nicholson
Dennis Webster

ONONDAGA

Michael Campbell
Dennis Gleason
Patrick Taylor

OSWEGO

Paul Foster
Stephen Frawley
Frances Lanigan

Catholic Charities of the Roman Catholic Diocese of Syracuse, NY, Inc.

Michael F. Melara, Chief Executive Officer

1654 West Onondaga Street, Syracuse, New York 13204

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BROOME COUNTY

Lori Accardi, Executive Director
232 Main Street, Binghamton, NY 13905
607-729-9166 • www.catholiccharitiesbc.org

ONEIDA/MADISON COUNTY

Denise Cavanaugh, Executive Director
1408 Genesee Street, Utica, NY 13502
315-724-2158 • www.catholiccharitiesom.org

CHENANGO COUNTY

Robin Cotter, Executive Director
3 O'Hara Drive, Norwich, NY 13815
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CORTLAND COUNTY

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OSWEGO COUNTY

Mary-Margaret Pekow, Executive Director
808 West Broadway, Fulton, NY 13069
315-598-3980 • www.ccoswego.com



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MISSION STATEMENT

Catholic Charities of the Roman Catholic Diocese of Syracuse is dedicated to caring for those in need while promoting human development, collaboration, and the elimination of poverty and injustice. We strive to empower those served to transform their lives in the spirit of God's love and compassion.

To learn more about our programs and services or
to make a donation, go to www.ccsyrdio.org.

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